

Warranty

Safety

Hand tools are generally designed to perform one function — do not use them improperly. Screwdrivers are not chisels, adjustables are not hammers and pliers are not intended to replace wrenches. Each of our product groups contains specific safety tips for proper tool usage. Additionally, wear appropriate clothing for the job, and always wear safety glasses. A special note on safety ... use of hand sockets (chrome finish) with power drive (impact) equipment is a misuse of the tool and can result in serious injury.

Trademarks

The following are trademarks of either Snap-on Technologies, Inc. or J.H. Williams Tool Group in the United States, and some are registered in other countries. All other Snap-on trademarks, service marks, domain names, logos, and company names referred to in this catalog are either trademarks, registered trademarks, service marks, domain names, logos, company names of or are otherwise the property of Snap-on Technologies, Inc. or its affiliates. In countries where any of the Snap-on trademarks, service marks, domain names, logos and company names are not registered, Snap-on Technologies, Inc. claims other rights associated with unregistered trademarks, service marks, domain names, logos, and company names. Other product or company names referred to in this catalog may be trademarks of their respective owners.

Williams®	SUPERTORQUE®
Wms.®	SUPER-WMS®
SUPERECTOR®	PALMSTER®
SUPERADJUSTABLE®	FLEXIDRIVE®
SUPERBLACK®	PHILLIPS®
SUPERCOMBO®	TORX®
SUPER SOCKET®	POZIDRIV®
SUPERRATCHET®	ROBERTSON®
SUPERRENCH®	

Limited Warranty:

J.H. Williams Tool Group warrants that its' products shall be free from defects in workmanship and materials for the usable life of the product. This warranty is limited to products purchased from authorized J.H. Williams Tool Group distributors. J.H. Williams Tool Group, at its sole option, will repair, replace or grant a credit for product that does not comply with this warranty. The product must be returned to the J.H. Williams Tool Group distributor from whom the product was purchased for warranty service. If the distributor is unavailable, the product should be returned to J.H. Williams Tool Group, 6969 Jamesson Rd, Midland, GA 31820, freight prepaid. Include a contact name, phone number and a return address; please do not supply a post office box. J.H. Williams Tool Group, does not provide any warranty for: 1) consumable products, 2) products subjected to abnormal use, 3) normal wear and tear of products. Consumable products are goods reasonably expected to be used up or damaged during use. Abnormal use includes misuse, modification, neglect or lack of maintenance.

J.H. Williams Tool Group
is a division of IDSC Holdings, LLC

Torque Products Warranty:

J.H. Williams Tool Group warrants to the original purchaser of CDI Torque Products that the company's torque products are free from defects in workmanship and materials. J.H. Williams Tool Group will repair or replace CDI Torque Products which fail to give satisfactory service due to defective workmanship or materials (excluding calibration) for 12 months from the date of original purchase. J.H. Williams Tool Group warrants "initial, out of box calibration" of each new, unused CDI Torque Product. Repair, replacement or recalibration shall be at the election and expense of J.H. Williams Tool Group, and is your exclusive remedy in place of all other rights and remedies. Products must be returned with proof of purchase, freight prepaid, to a CDI Torque Products repair center for warranty service. J.H. Williams Tool Group will repair or replace Williams' Torque Multipliers which fail to give satisfactory service due to defective workmanship or material for 90 days from the date of original purchase. J.H. Williams Tool Group does not provide any warranty for products subjected to abnormal use. Abnormal use includes misuse, accident, modification, unreasonable use, neglect, lack of maintenance, or use after the tool is significantly worn.

Toolbox Warranties:

All toolboxes sold under the Williams brand will be warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship. Any part(s) which are determined by J.H. Williams Tool Group to be defective in material or workmanship, will be, at J.H. Williams Tool Group discretion, repaired, replaced, or granted a credit. Any toolboxes that are to be returned, must be done through J.H. Williams Tool Group current Return Goods Policy, be sent back freight prepaid, and accompanied with a dated copy of the purchase order.

Ratchets:

Warrantable ratchets purchased new will be replaced with new ratchets. Warrantable exchange ratchets will be replaced with newly refurbished exchange ratchets. All exchange ratchets will be stamped with an "X" for identification. The Williams ratchet exchange warranty policy is limited to the 1/4" drive, 3/8" drive, and 1/2" drive ratchets. All broken ratchets (new and exchange) must be returned to J.H. Williams Tool Group, 6969 Jamesson Rd, Midland, GA 31820 with a Returned Goods Authorization number (RGA #), freight pre-paid, in order to receive credit. Field destroyed ratchets will not be eligible for credit.

TO THE EXTENT ALLOWED BY APPLICABLE LAW, THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, J.H. WILLIAMS TOOL GROUP AND ITS AFFILIATED COMPANIES SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL COSTS OR DAMAGES INCURRED BY THE PURCHASER OR OTHERS.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or country.

J.H. Williams Tool Group,
Warranty Information Center
6969 Jamesson Road
Midland, GA 31820